

Christopher S. Rainwater

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CITY MANAGER ♦ CITY ADMINISTRATOR ♦ CHIEF ADMINISTRATIVE OFFICER
DIVISION/DEPARTMENT DIRECTOR

Cities of Española, New Mexico and Flowery Branch, Blakely, and Rome,
Georgia
2000 – 2006

Senior executive with verifiable year after year success in achieving the vision and mission of local governments. Extensive experience directing all government operations, including budgeting, environmental operations, human resources, purchasing and acquisitions, infrastructure, utility development and management, planning, zoning, and community development, and emergency operations, including police and fire. Impressive record of bringing teams together to achieve ambitious plans and projects. Motivated all employees to become customer-centered in order to maximize customer service levels and satisfaction. Initiated capital improvement plans and budgets to meet growing demands and planned, contracted, and administered those improvements.

- Government Administration
- Utility Management
- Communications
- Purchasing Management
- Risk Assessment and Management
- Information Technology
- Media Relations
- Infrastructure Planning
- Safety
- Operating and Capital Budgets
- Leadership and Team Building
- Decision Making and Problem Solving
- Human Resource Management
- Program Analysis
- Community Relations
- Intergovernmental Relations
- Policy/Program Promulgation

SELECTED ACHIEVEMENT HIGHLIGHTS

- ❖ **Reversed losses and poor performance into healthy surplus with investment in future.** By implementing aggressive spending controls and purchasing policy, combined with review and subsequent modernizing of asset structure, a city which was nearly unable to meet its commitments was turned around in one year. By wisely investing in the city's asset-generating utility infrastructure, operations were instantly made both more efficient while also maximizing operating margin.
- ❖ **Integrated numerous departments and personnel to streamline operations and increase customer satisfaction.** Through the identification of departments and personnel with overlapping missions or poorly coordinated efforts, personnel were realigned to establish maximum productivity, increased morale, and a corresponding increase in performing duties with a focus on customer service.
- ❖ **Lead economic development team to keep area's largest employer from moving out of state.** Mobilized and coordinated efforts of numerous entities, both public and private, to develop a plan to overcome an out of state offer to the company to relocate. Through careful diagnosis of economic incentives, organized, planned, and hosted a series of meetings which resulted in a consolidated plan which impressed the company and resulted in its abandoning plans to leave the community.

LOSS CONTROL MANAGER (RISK MANAGER)

DEKALB COUNTY GOVERNMENT

2007-Present

Manage and control risk management program in Georgia's second largest county with more than 7,500 employees and an annual budget in excess of \$850 million. Focuses include training and education, safety and loss prevention, workers' compensation, health and wellness, emergency procedures, and more.

- Risk Management
- Claims' Analysis and Management
- Safety Programs
- Employee Training Programs
- Insurance
- Workers' Compensation
- Employee Wellness Programs
- Risk Analysis and Planning

ADJUNCT PROFESSOR

STRATEGIC/LONG-TERM MANAGEMENT ◊ EXECUTIVE LEVEL MARKETING ◊
ORGANIZATIONAL STRUCTURE AND MANAGEMENT ◊ ETHICS ◊ LAW

COVENANT COLLEGE AND FLOYD COLLEGE

1997-2006

Adapted senior management skill set to teach and coach undergraduate students in both business and legal curricula. Focused students on the importance of long-term positioning through planning and organizational change. Guided students through the processes used in successful marketing and stimulated marketing vision through real life application. Trained students in various sections of the law through clarification of concepts, theories, and application.

- Hierarchical Systems
- Forecasting and analysis
- Economic Development
- Litigation
- Governments and the Law
- Flexible Systems – Change Environment
- Leadership and Group Dynamics
- Corporate Law
- Insurance Defense

SELECTED ACHIEVEMENT HIGHLIGHTS

- ❖ **Routinely rated as “excellent” or “outstanding” in end of course evaluations completed by students.** By relaxing the learning environment to encourage true communication, students were far better prepared to discuss concepts. Through use of my real-world management experience and education, students learned from actual events, thereby adding substance to the theories being taught.
- ❖ **Individualized approach to students resulted in much greater results.** Because every student is different, I offered opportunities for individualized instruction and motivation. This permitted students experiencing difficulty to better comprehend the concepts being taught and to subsequently increase their performance.

MANAGING PARALEGAL ◊ LAW FIRM ADMINISTRATION

THE LAW FIRM OF SHAW, MADDOX, GRAHAM, MONK & BOLING, LLP 1994-2000

Accomplished legal executive assisting in all phases of litigation as well as in various other practice areas. Analyzed complex discovery and factual issues and advised attorneys as to findings and suggested course of action. Conceptualized electronic legal library and implemented same. Participated in all phases of trial practice, assisting with voir dire, drafting of direct and cross-examinations, coordination of witnesses and audio/visual aids. Counseled firm leadership on information technology issues to aid in the effective and efficient practice of law.

- Civil Practice
- Pleadings
- Interrogatories/Responses
- Request for Production/Responses
- Research
- Interviews
- Investigations
- Motions
- Medical Record Summarization
- Discovery/Evidentiary Work
- Workers' Compensation
- Staff Supervision
- Operating with Insurance Companies
- Criminal Defense
- Decision Making and Problem Solving
- Direct and Cross Examinations
- Deposition Management and Summarization
- Trial Practice
- Working in a fast-paced environment
- Law Firm Administration

OPERATIONS AND COMBAT MANAGER

THE UNITED STATES AIR FORCE 1988-1994

An integral member of the Command and Control Systems Field for an active combat and support unit, executed orders from Headquarters, USAF, leading to the coordination of successful operations of more than 1,000 personnel. Coordinated all phases of flight operations with other units, allied militaries, and generated aeronautical orders for all missions. Served as Non-Commissioned Officer in Charge for 17th Air Division in Riyadh, Saudi Arabia in support of Operations Desert Storm and Provide Comfort. Conducted classified intelligence briefings prior to all missions into combat area. Served as a member of the Battle Staff, the core group within the unit dedicated to coordination of missions and constant monitoring of intelligence regarding enemy actions.

SELECTED ACHIEVEMENT HIGHLIGHTS

- ❖ Named "Outstanding Operations and Combat Manager United States Air Force" indicating my selection as the best of the best. This was an incredible honor as it placed me in competition with thousands of others in my career field across the Air Force. The final selection was made by Air Force Chief of Staff, a member of the President's Joint Chiefs of Staff.

Designated "Distinguished Graduate" from the prestigious Air Force NCO Leadership Academy. An academically and physically challenging school for future leaders, the Leadership Academy has earned a service-wide reputation for excellence. Less than one percent of service members graduate from the Academy as a Distinguished Graduate.

EDUCATION

DEGREE: Master's of Public Administration (M.P.A.)
FIELD: Government Administration
INSTITUTION: Kennesaw State University ◊ Accreditation by Southeastern Association of Colleges and Schools
HOURS EARNED: Graduated
G.P.A.: 3.6/4.0

DEGREE: Bachelor's of Organizational Management
FIELD: Business Management
INSTITUTION: Covenant College ◊ Accreditation by Southeastern Association of Colleges and Schools
HOURS EARNED: Graduated
G.P.A.: 4.0/4.0

PROFESSIONAL LECTURES

NATIONAL BUSINESS INSTITUTE

- ❖ *Georgia Medical Malpractice for the Experienced Paralegal*, 2000, Atlanta, Georgia
- ❖ *Case Management for the Litigation Paralegal in Georgia*, 2000, Atlanta, Georgia
- ❖ *West Georgia Regional Library System, Legal Research*, 1997, Carrollton, Georgia

PUBLICATIONS

Amos, V. D., & Rainwater, C. S. (2000). *Litigation Case Management for the Georgia Paralegal*. Eau Claire: National Business Institute.

Boling, W. H., (1998). Medical Malpractice Defense in Georgia. *Law Journal of the Georgia Defense Lawyers Association*, 20(3), 161-215. (Contributing writer)

Chance, S. R., & Rainwater, C. S. (2000). *Georgia Medical Malpractice for the Experienced Paralegal*. Eau Claire: National Business Institute.

Rainwater, C. S. (1989, December). Foul Weather. *Combat Crew: Strategic Air Command*, XXXIX(12), 5. (Available from United States Air Force)

Rainwater, C. S. (1997). *Legal Research*. (Available from West Georgia Regional Library System, Carrollton)

MILITARY HONORS AND AWARDS

Air Force Commendation Medal ♦ **Air Force Achievement Medal** ♦ **Joint Meritorious Unit Award** ♦ **Air Force Good Conduct Medal** ♦ **National Defense Service Medal** ♦ **Combat Service Medal** ♦ **Southwest Asia Service Medal with Bronze Star** ♦ **American Defense Service Medal** ♦ **United States Liberation of Kuwait Medal** ♦ **Cold War Victory Medal** ♦ **Overseas Service Medal** ♦ **United States Air Force Service Medal** ♦ **Honorable Service Medal** ♦ **Kuwaiti Liberation Medal** ♦ **Saudi Arabia's Kuwaiti Liberation Medal** ♦ **Air Force Longevity Service Award Ribbon** ♦ **NCO Professional Military Education Graduation Ribbon** ♦ **Air Force Training Ribbon** ♦ **Numerous Airman and Non-Commissioned Officer awards**

PROFESSIONAL AND CIVIC MEMBERSHIPS

American Planning Association (APA), *Member*

American Society for Public Administration (ASPA), *Member*

American Society for Safety Engineers (ASSE), *Member*

Georgia City/County Managers' Association (GCCMA), *Member*

Rotary International, Blakely, *Director*

Trail + Rail Action Coalition (TRAC) , *Former Executive Director, Now Member, Board of Directors*

Veterans of Foreign Wars (VFW), *Member*

ADDITIONAL INFORMATION

Foreign Languages: Familiar with Spanish (Written and Spoken) ♦ **Computer Skills: All Microsoft Applications and Most Windows-Based Software** ♦ **Volunteer Activities: Adult Literacy Georgia Region 10** ♦ **Blakely-Early County Chamber of Commerce** ♦ **Rotary International** ♦ **Early County Family Connections** ♦ **Rome, GA Partner in Education** ♦ **Houston County Adult Literacy Instructor** ♦ **American Red Cross**

REFERENCE DATA

PROFESSIONAL/WORK REFERENCES YOU MAY CONTACT

Name	Address	Area Code	Phone
Corey Letson, M.B.A.	1182 Church Street Decatur, GA 30030	706	767-1361
Jackie Newby, R.N., M.S.N.	304 Turner McCall Blvd. Rome, GA 30161	706	509-5745
Councilor Alfred Herrera (City of Española)	405 N. Paseo de Onate Española, NM 87532	505	753-7833
Marvin Martinez (City of Española)	405 N. Paseo de Onate Española, NM 87532	505	692-3907
Trudie Evans (City of Blakely)	82 Court Square Blakely, GA 39823	229	723-7029
Phyllis Gordon (City of Rome)	PO Box 1433 Rome, GA 30162-1433	706	236-4523
Senator Preston W. Smith	711 Broad Street Rome, GA 30161	706	291-2002
William H. Boling, Jr.	1201 West Peachtree Street, NW Atlanta, GA 30309-3488	404	572-6600
Karen Atherholt	PO Box 129 Eufaula, AL 36072	229	768-3561
Tommy Manning, Esq.	PO Box 29 Rome, GA 30162-0029	706	291-6223
Mayor Ronald Wallace (City of Rome)	PO Box 1433 Rome, GA 30162-1433	706	236-4400
Commissioner Bill Fricks (City of Rome)	PO Box 1433 Rome, GA 30162-1433	706	236-4400
Commissioner "Buzz" Wachsteter (City of Rome)	PO Box 1433 Rome, GA 30162-1433	706	236-4400
Phil Hart	3 Government Plaza, Ste. 326 Rome, GA 30161	706	291-5162
John Goddard (City of Flowery Branch)	1086 Rainey Street Gainesville, GA 30503	770	535-8280
Councilor Dennis Tim Salazar (City of Española)	405 N. Paseo de Onate Española, NM 87532	505	747-1034
Veronica Martinez (City of Española)	405 N. Paseo de Onate Española, NM 87532	505	747-6100